

EnvirolIssues Privacy Policy

Effective Date: 8-15-18

EnvirolIssues, Inc. (“we”, “us”, “our”) is committed to protecting the privacy of visitors to its website and users of its services (each a “Service” and collectively the “Services”). When you access, browse, or use the Services, information will be collected, transferred, processed, stored, and disclosed in accordance with this privacy policy (“Policy”). This Policy governs the information collection and disclosure practices for the Services. By accessing, browsing, or using the Services, including registering an account with our Services, you expressly consent to the collection, transfer, use, processing and storage of your information (including personal information), as described in this Policy. IF YOU DO NOT AGREE WITH THIS POLICY OR THE INFORMATION COLLECTION, USE, AND DISCLOSURE PRACTICES DESCRIBED IN THIS POLICY, DO NOT USE THE SERVICES OR REGISTER AN ACCOUNT.

1. INFORMATION COLLECTION PRACTICES

1.1. General. When you visit a website without registering, you can browse without submitting personal information about yourself. If you register for an account within or to access a Service, we will collect some personally identifiable information from you, including your full name, email address and a password that you select. When you interact with the Services, we also receive and store certain additional types of information which, in general, do not directly identify you. For example, we may automatically receive and record information on our server logs from your browser or device including your IP address, browser type and language, referring/exit pages and URLs, other browser history, device type, wi-fi network information, platform type, number of clicks, landing pages, cookie information, the pages you requested and viewed, the amount of time spent on particular pages, and the date and time. This Section of the Policy outlines the various ways that information is collected from the Services. Please fully review this Policy before you use the Services or submit information to us.

1.2. Information that You Provide.

- (a) **Registration and Login.** Certain Services require you to register for an account (“Account”). When you register for an Account you will be asked to provide some personally identifiable information, including your full name, email address and a password that you select. When you register an Account and log in to a Service you must provide your current, complete, and accurate information. It is your responsibility to keep your information up to date. We are not responsible for any problems, interruptions in access, or liability that may arise if you do not give us complete and accurate information or if you fail to update your information so that it is current.
- (b) **Public Comment Forums.** We offer certain Services to our clients to assist with online public meetings that include a variety of feedback tools including comment forms, surveys, polls and threaded discussions. Feedback and your participation are voluntary. When you provide feedback you will be asked to provide some personally identifiable information, including your full name and email address.
- (c) **Newsletter or Project Update Sign-Up.** If you sign-up for our or our client’s newsletter or project updates, we may collect and store personally identifiable information that you provide when signing-up for our or our client’s newsletter or project updates, such as your email address. We may use a third-party service provider (such as Mailchimp) to collect this information, and if we do, we do not control the information collected by that third-party service provider and are not responsible for their use of that information. Please see

Section 4 (Third-Party Providers) for more information about third-party service providers.

- (d) **Correspondence.** If you send us personal correspondence, such as emails or letters, or if other users or third parties send us information about your use of the Services, we may save the information in a profile specific to you.

1.3. Automatically Collected Information. We will collect some information about you and any product or device you use to access or use the Services automatically using a variety of technologies. In general, automatically collected information about use of the Services does not directly identify you and the information may include your diagnostic log information, IP address, browser type and language, referring/exit pages and URLs, other browser history, platform type, number of clicks, landing pages, cookie information, the pages you requested and viewed, the amount of time spent on particular pages, and the date and time. We collect this information for the purposes described in this Policy, including to better understand our customer base and to improve the quality of our Services.

- (a) **Cookies.** A cookie is a small text file that is stored on a user's computer. We use cookies to record information about your activities on the Services to "remember" you when you return to the Services. Some cookies remain on your computer or device until you delete them. Others, like session ID cookies, expire when you close your browser. You may set your browser setting to attempt to reject cookies and you may still use the Services. See the section "Do-Not Track Settings" below for more information on how the Services may respond to your browser settings. We do not control the use of cookies by third parties. See Section 4 (Third Party Providers) for more information and review the privacy policies of all third party providers for more information on third party cookies.
- (b) **Pixels (aka web beacons/web bugs/java script).** Pixels are tiny graphics with a unique identifier that are used to track the online movements of web users. Unlike cookies, which are stored on a user's computer hard drive, pixels are small graphics that are about the size of the period at the end of the sentence that are embedded invisibly on web pages or in HTML-based emails. Our third-party analytics provider may place pixels on our Services that track what other websites you visit (both before and after visiting the Services). Our third-party analytics provider uses information obtained from pixels to help us improve our business and the Services. We do not control the use of pixels by third parties. See Section 4 (Third Party Providers) for more information and review the privacy policies of each of the third party providers for more information on third party pixels.

2. USE OF INFORMATION

2.1. General. We may use your personally identifiable information (including tracking information) to manage your Account. We may also use it to operate, maintain, and improve the Services (including providing you a more personal experience); communicate with you; resolve disputes; detect and protect against errors, fraud, and criminal activity; assist law enforcement; enforce this Policy and any the terms related to our Services; and any other purpose described in this Policy or that we describe to you at the time of collection. Clients who use our Services and our feedback tools have full access to all personal information collected or processed in connection with online public meetings. We may provide clients information we collect and clients may collect information from you and about your use of the Services and the feedback tools. We do not control information collected by clients and are not responsible for its use of that information. Please review the applicable client's privacy policies for more information on its information collection, use, and sharing practices.

- 2.2. Email Communications.** We may use your personally identifiable information to send you emails or other communications related to your Account or the Services, or in response to your inquiries or requests. You may not opt-out of receiving service-related messages that are not promotional in nature. We may also send you emails, surveys, or newsletters to notify you about products or services that may be of interest to you. If you would like to stop receiving emails from us, please click on the unsubscribe link at the bottom of any email you receive. If you opt-out, you will continue to receive service-related emails.
- 2.3. Non-identifying Information.** We may use non-identifying information for any lawful purpose, including analyzing trends, research, Services administration, tracking users' movements around the Services, and to improve our business and the Services.
- 2.4. Retaining Your Information.** In general, we will retain your information indefinitely, or as long as legally required or allowed. If you cancel your Account or your Account is otherwise terminated, we may but are not obligated to, delete information we have collected or obtained from third parties and we may continue to use and disclose it in accordance with this Policy.

3. INFORMATION SHARING

- 3.1. Generally.** We will not sell or rent any of your personal information to third parties for marketing purposes. However, we may disclose your information to any affiliated entity or organization and to agents and service providers. We may share non-identifying information with third parties for any lawful purpose, including analyzing trends, research, Services administration, tracking users' movements around the Services, and to improve our business, products, services, and the Services. Use of information by affiliated entities and organizations will be subject to this Policy or an agreement that is at least as restrictive as this Policy. For information on use of information by agents and service providers see Section 4 (Third Party Providers).
- 3.2. Legal Requirements.** In some cases, we may disclose your personally identifiable information as required by law; if we believe that disclosure is needed to protect our rights; to government regulators; to law enforcement authorities; in connection with any judicial proceeding, court order, subpoena, or legal process served on us or the Services; and to respond to a physical threat to you or another person.
- 3.3. Insolvency and Business Transitions.** If we ever file for bankruptcy or engage in a business transition such as a merger with another company or if we purchase, sell, or reorganize all or a part of the Services or our business or assets, we may disclose your personal information, including to prospective or actual purchasers in connection with one of these transactions.
- 3.4. Disclaimer.** We cannot ensure that all of your personal information will never be disclosed in ways not otherwise described in this Policy. For example, we may be required to disclose personal information to the government or third parties under certain circumstances, third parties may unlawfully intercept or access transmissions or private communications, or users may abuse or misuse your personal information that they collect from the Services. No transmission of data over the internet can be 100% secure, although we will take appropriate technical and organizational measures consistent with industry standards to safeguard your personal information against loss, theft and unauthorized use, access, or modification.

4. THIRD-PARTY PROVIDERS.

4.1. General. We use third parties to help us operate and improve the Services. We may provide these third parties with information we collect from you and about you. If we do to third parties information that we collect about you, that information will, unless specifically noted otherwise in this Policy, be governed by this Policy and may only be used by those third parties to help us operate or improve our business or the Services and provide services to us. These third parties may themselves also collect information from you and/or about your use of our website and services. We do not control information collected by those third parties and are not responsible for their use of that information. Please review their privacy policies for more information on their information collection, use, and sharing practices.

4.2. Google Analytics. We use Google, a third-party analytics provider, to collect information about Services usage and the users of the Services, including demographic and interest-level information. Google uses cookies and pixels in order to collect demographic and interest-level information and usage information from users that visit the Services, including information about the pages where users enter and exit the Services and what pages users view on the Services, time spent, browser, operating system, and IP address. Cookies and pixels allow Google to recognize a user when a user visits the Services and when the user visits other websites. Google uses the information it collects from the Services and other websites to share with us and other website operators' information about users including age range, gender, geographic regions, general interests, and details about devices used to visit websites and purchase items. We do not link information we receive from Google with any of your personally identifiable information. For more information regarding Google's use of cookies, pixels, and collection and use of information, see the [Google Privacy Policy](#). If you would like to opt out of Google Analytics tracking, please visit the following link: [Google Analytics Opt-out Browser Add-on](#).

5. ONLINE TRACKING AND YOUR CHOICES

As discussed above, because we and our third party service providers automatically collect Services usage information through the use of cookies, pixels and other tracking technologies (including as described in the "Automatically Collected Information" section above, and otherwise in this Policy), your selection of the "Do Not Track" option provided by your browser may not have any effect on our collection of automatically collected information. One way to attempt to "opt out" of the collection of any information through cookies and some (but not all) other tracking technology is to actively manage the settings on your browser to delete and disable cookies and other tracking or recording tools. However, getting a "Do Not Track" signal to work as you might want is difficult and may not be possible. Using browsers as an example, not all tracking technologies can be controlled by browsers; unique aspects of your browser might be recognizable even if you disable a tracking technology; not all settings will necessarily last or be effective; even if a setting is effective for one purpose data still may be collected for another; and even if one website observes a "Do Not Track" signal, that website usually will not be able to control other websites.

6. INFORMATION SECURITY MEASURES

Keeping secure personal information that we collect is of great concern to us. While we have mechanisms in place to safeguard your personal information once we receive it, no transmission of data

over the Internet or any other public network can be guaranteed to be 100% secure. When you provide information to the Services, you do so at your own risk.

7. CHILDREN

7.1. This Site is not for or Directed Toward Children. Our primary audience is adults and young adults. We do not intend to and will not knowingly collect any personal information from children under the age of 13. Children under the age of 13 are prohibited from using the Services without their parent's or guardian's supervision and consent. If we learn that we have collected information from a child under the age of 13, we will remove that information immediately and delete it from our servers (subject to applicable law and this Policy). If you believe Content from a child under the age of 13 has been posted to the Services, please contact us using the contact information in the Privacy Questions section at the bottom of this Policy. We also recommend that children over the age of 13 ask their parents for permission before sending any information about themselves to anyone over the internet.

7.2. California Minors. If you are a California resident who is under age 18 and you are unable to remove publicly available Content that you have submitted to us, you may request removal by contacting us using the contact information in the Privacy Questions section at the bottom of this Policy. When requesting removal, you must be specific about the information you want removed and provide us with specific information, such as the URL for each page where the information is located, so that we can find it. We are not required to remove any content or information that: (1) federal or state law requires us or a third party to maintain; (2) was not posted by you; (3) is anonymized so that you cannot be identified; (4) you don't follow our instructions for removing or requesting removal; or (5) you received compensation or other consideration for providing the Content or information. **REMOVAL OF YOUR CONTENT OR INFORMATION FROM THE SERVICES DOES NOT ENSURE COMPLETE OR COMPREHENSIVE REMOVAL OF THAT CONTENT OR INFORMATION FROM OUR SYSTEMS OR THE SYSTEMS OF OUR SERVICE PROVIDERS.** We are not required to delete the Content or information posted by you. Our obligations under California law are satisfied so long as we anonymize the Content or information or render it invisible to other users and the public.

8. CALIFORNIA SHINE THE LIGHT LAW

California Civil Code Section 1798.83 permits California residents to request and obtain from us once a year, free of charge, a list of the third parties to whom we have disclosed personal information (as defined under that statute) of that California resident, for direct marketing purposes in the preceding calendar year and the categories of that kind of personal information that was disclosed to them. If you are a California resident and you wish to make such a request you may contact us by using the contact information in the Privacy Questions section at the bottom of this Policy.

9. ACCESSING AND UPDATING YOUR PERSONAL INFORMATION

If you would like to cancel your Account or update your personally identifiable information associated with your Account, you may make such changes within the user profile. If you do not want your information accessed or stored as described in this Policy, you should not access, use, or register an Account with the Services.

10. MODIFICATION OF THIS POLICY

The Effective Date of this Policy is set forth at the top of this webpage. We reserve the right to change this Policy as business needs require. If we make material changes to the way we use Personal Information, we will provide advance notice to you by email or by posting a message on the Services. Your continued use of the Services after the Effective Date constitutes your acceptance of the amended Policy. The amended Policy supersedes all previous versions.

11. NOTICE TO USERS OUTSIDE OF THE UNITED STATES

We are headquartered in the United States. Your use of our website and any services provided to you are governed by United States law. If you are using the Services from outside of the United States, your information may be transferred to, stored and processed in the United States where our servers are located. In accordance with and as permitted by applicable law and regulations, we reserve the right to transfer your information, process and store it outside your country of residence to wherever we or our third party service providers operate.

12. PRIVACY QUESTIONS

If you have any concerns or questions about these policies, please contact us at: privacy@enviroissues.com.